LEGAL AID BUREAU OF BUFFALO

Established in 1912 and serving more than 20,000 individuals annually, the Legal Aid Bureau of Buffalo is the largest and oldest provider of indigent legal services in Western New York. Our agency provides legal help in both civil and criminal law.

We provide a range of holistic services to help individuals suffering from addiction, individuals with mental illness, victims of human trafficking, domestic violence victims, abused and neglected children, children facing challenges in obtaining equal access to education, tenants, veterans, formerly incarcerated individuals, victims of workplace abuse, immigrants and refugees, persons with disabilities, homeowners facing foreclosures, and other vulnerable Western New Yorkers. Our staff, volunteers, funders, and donors have been making a difference for over 100 years.

OUR MISSION

Our mission is to provide access to justice and due process to the most vulnerable individuals, children, and families through quality legal representation and assistance.

HOW TO HELP

Make a secure, tax-deductible online donation at legalaidbuffalo.org/donate.

Our services are made possible by:

State of New York
NYS IOLA Fund
NYS AG Home Owner Protection Plan
Erie County
NYS Judiciary Civil Legal Services Fund
NY Bar Foundation
The John R. Oishei Foundation
The Peter and Elizabeth C. Tower Foundation
City of Buffalo
Law firms, corporations, foundations,

and individual donors



290 Main Street, Suite 400, Buffalo, NY 14202

Service is available Monday to Friday from 8:30 a.m. to 4:30 p.m.

> 716-853-9555 legalaidbuffalo.org



Equal Access to Justice for Everyone We Serve

Proud to Serve Western New York Since 1912





HELPING OUR VETERANS

Consumer Claims
Family Matters
Unemployment Benefits

Housing



We provide legal help to financially eligible, low-income Western New Yorkers.

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VETERANS SERVICES

The Civil Unit prioritizes services to veterans and military families. The issues facing veterans can be varied and complex.

Many of the clients in the veteran's initiative need help in multiple practice areas. It is common for us to assist the same individual in a range of practice areas including:

- Housing
- **■** Employment
- Educational opportunities
- Family law

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CONSUMER PROTECTION

If you owe a debt or have issues with your credit report, we can help you explore a number of options pertaining to the following:

- ☐ Credit reporting errors
- ☐ Challenging identity theft
- Educational debt
- ☐ Fair Credit Reporting Act
- ☐ Fair Debt Collection Practices Act
- Predatory Lending

UNEMPLOYMENT BENEFITS

We assist workers who have been wrongfully denied unemployment benefits after loss of employment through no fault of their own. We help you protect your rights in a variety of settings:

- ☐ Unemployment benefits hearings
- ☐ Discrimination, unpaid wages, labor matters, and OSHA violations

LANDLORD/TENANT AND EVICTION MATTERS

Underemployment, sub-standard housing stock and absentee landlords complicate housing choices. Many tenants do not know legal defenses they may have.

Tenants in town and village courts often proceed without legal representation during eviction proceedings. Landlords are often living below the self-support reserve as well. Many are elderly, retired, widowed, and renting to tenants without knowing how to protect themselves.

We can provide assistance in your housing matters – whether it's legal representation, assisting you with finding new housing, or just answering basic questions on landlord/tenant matters.

MATRIMONIAL MATTERS

Our Family Law attorneys have experience handling complex cases:

- Separation or Divorce
- ☐ Child custody or visitation
- ☐ Child support
- Distribution of assets/debts
- Exclusive occupancy of marital residence
- ☐ Orders of protection



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